



*Presented by*  
MEMORIAL  
HERMANN  
Health Insurance Co

*Benefiting*  
Children's  
MEMORIAL  
HERMANN  
Hospital

## 14<sup>th</sup> Annual Rockets Run 2015 Frequently Asked Questions (FROM A-Z)

### AWARDS –

#### **What are the age groups you will be awarding for the races?**

We will be awarding all children that participate in the Kids' 1K with a participation medal. In the 5K race we will be awarding 13 different age groups in male and female categories. The various age groups will be awarded at the Post Race Party by the main stage located in Root Memorial Square Park at the basketball court. The awards ceremony will start approximately at 9:15 AM.

Race results will be posted by 9:00 AM before the awards ceremony. They will also be posted on the Rockets website [www.rockets.com](http://www.rockets.com) 24 hours after the race.

Thirteen age groups will be awarded gold, silver & bronze places in male/female categories:

- |            |         |         |
|------------|---------|---------|
| ▪ 14-under | ▪ 35-39 | ▪ 60-64 |
| ▪ 15-19    | ▪ 40-44 | ▪ 65-69 |
| ▪ 20-24    | ▪ 45-49 | ▪ 70+   |
| ▪ 25-29    | ▪ 50-54 |         |
| ▪ 30-34    | ▪ 55-59 |         |

### BENEFICIARY –

#### **14<sup>th</sup> Annual Rockets Run presented by Memorial Hermann Health Insurance Co. will be benefiting Children's Memorial Hermann Hospital.**

Children's Memorial Hermann is a 240-bed hospital dedicated to pediatric and neonatal care with an additional 76 beds dedicated to women's services. The hospital's special compassion and healing expertise has distinguished it as one of the finest children's hospitals in the nation. In partnership with UTHealth, Children's Memorial Hermann specialists provide care for more than 120,000 patient visits annually, including the tiniest premature infants, children and adolescents. Memorial Hermann takes a holistic approach to healthcare, offering programs and services that address the physical, social, psychological and spiritual aspects of well-being.

## CHANGES/CORRECTIONS –

### Corrections/Switching events?

Corrections that need to be made to registration or possibly switching events must be made in person at one of the three Packet Pick Up dates.

**\*\*No changes will be made on race day\*\***

## PACKET PICK UP -

### Where is Packet Pick Up?

### What do I do before I go and what do I get at Packet Pick Up?

Packet Pick Up is located at Toyota Center at the La Branch Street entrance that is located on the corner of Polk and La Branch and major entrance closest to the Hakeem Olajuwon jersey statue.

For Packet Pick Up you will need the following information to easily receive your race packet:

- First Name
- Last Name
- Age of participant
- Race participating in (5K, 2 Mile or Kids' 1K)
- T-shirt size
- Signed Release Form/Waiver (all participants)
- Anyone under the age of 18 must have parent/guardian sign the release form/waiver

At Packet Pick Up you will be able to pick up your bib number, T-shirt and other additional items and information for 14<sup>th</sup> Annual Rockets Run 2015. **We highly suggest that you obtain your packet prior to race day to avoid long lines and large crowds.** Packet Pick Up will be available the day of the race at the Bell Street entrance of Toyota Center.

### Can I pick up packets for other people?

Yes, you may pick up packets for other people. Please make sure you have their first name, last name, race they are participating in, T-shirt size and signed release form/waiver by the participant.

This will help speed up the process.

### Large Group Packet Pick Up (8 or more people)

If you have a large group to pick up for please email your group list with the above information to – [rocketsrun@rocketball.com](mailto:rocketsrun@rocketball.com) by **11/4/15 before 8:30 AM**. We can have your group available for pick up at Packet Pick Up on Thursday, November 5<sup>th</sup>. Any large group list submitted after 11/4 will be available on Saturday, November 7<sup>th</sup> Packet Pick Up.

## PARKING –

### Where is the best place to park for Rockets Run?

FREE parking is available in the Toyota Tundra garage. Please enter on the La Branch side closest to the Leeland intersection. The garage will be accessible until 7:15 AM. After 7:15 AM the streets around Toyota Center will be closing down due to the Kids' 1K starting at 7:30 AM.

**PLEASE ARRIVE EARLY TO AVOID TRAFFIC!**

## PETS AT EVENT -

### Are pets allowed at the races?

We love our 4-legged friends and let us keep them safe by leaving them at home for this event.

BUT, keep in mind that we will be hosting our 4<sup>th</sup> Annual Dog Walk on March 5, 2016 benefiting Hermann Park Conservancy watch out for more information after January 2016.

## **REFUNDS/EXCHANGES -**

### **Refunds/Exchanges?**

There will be no refunds or exchanges for this event.

## **REGISTRATION -**

**Kids' 1K and other races (5K and 2 Mile Walk) – All participants MUST have a parent or legal guardian register on behalf of the minor that would like to participate in any of the Rockets races.**

### **“I would like to participate with my child in the Kids' 1K. Do I have to register?”**

Yes, anyone who wants to participate in the Kids' 1K MUST register and MUST have a bib number in order to run with a child down to the finish line. If you are already registered in the 5K or the 2 Mile Walk you will be allowed to participate in the Kids' 1K as long as you wear your proper bib number.

## **RELEASE FORMS/WAIVERS -**

### **Do I have to sign a release form/waiver to participate in Rockets Run (5K, 2 Mile Walk and/or Kids' 1K)?**

Yes, all participants must sign a release form/waiver in order to participate in the Houston Rockets Run. Anyone under the age of 18 years old must get their parent/guardian to sign for them. All release forms/waivers can be turned in at registration.

## **SPECTATOR INFORMATION -**

### **Will cameras and video cameras be allowed at this event?**

Video cameras and audio recorders are prohibited inside Toyota Center. Cameras will be allowed inside Toyota Center as long as the camera lens does not exceed 4 inches long.

### **Where do spectators go to watch participants cross the finish line?**

We encourage all spectators to come early to watch the participants cross the finish line inside Toyota Center. Doors for the finish line viewing will open at 7:00 AM at the La Branch Street entrance (corner of La Branch and Polk Street) for the first race – Kids' 1K.

## **STROLLERS -**

### **May I bring my stroller to participate in the 5K, 2 Mile Walk and Kids' 1K?**

No, strollers in the 5K race are prohibited. This is for safety reasons for all participating runners. NO strollers will be allowed to cross the finish line and will be asked to re-route to the post race party.

## **TICKETS -**

### **Additional Tickets?**

Each participant entry receives one (1) ticket voucher. Additional tickets are available for purchase starting at \$32 each.

### **When do I get my tickets for the Rockets game?**

Ticket voucher redemption will start on the first day of Packet Pick Up at the Toyota Center Box Office. See below for dates and times:

The Box Office will be available for participants to redeem their ticket voucher(s) during the following Packet Pick Up dates:

- Thursday, November 5<sup>th</sup> – La Branch Street entrance 6:30AM-7:00PM
- Saturday, November 7<sup>th</sup> – La Branch Street entrance 9:00AM-3:00PM

Regular Box Office hours of operation:

Monday – Friday 9:00 AM – 6:00 PM

Saturday 10:00 AM – 3:00 PM

### **How do I use the ticket voucher?**

The ticket voucher can be redeemed at the Toyota Center Box Office starting on the first day of Packet Pick Up on 11/5/15. You will have your choice of one of the following games that best suits your schedule:

- Wednesday, November 11<sup>th</sup> vs. Brooklyn
- Monday, November 16<sup>th</sup> vs. Boston
- Wednesday, November 18<sup>th</sup> vs. Portland

### **Group Seating?**

You can get group seating by redeeming your ticket vouchers at the same time at the Toyota Center Box Office during hours of operation.