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As you can surmise from the theme of this report, “Serving in the Now ... Building for the Future,” we continue to strive to use our resources and platforms to enrich our region and state. Concurrently, we are excitedly preparing for what will be an impactful and transformative time with the arrival of NBA All-Star 2021 and significant changes to the Fieldhouse and surrounding areas.

Beginning with the latter first, we always have believed the Fieldhouse, entering its 21st year, is blessed with “good bones.” It has the kind of structural integrity that allows us to protect its iconic image rooted in Indiana’s storied basketball history while updating the Fieldhouse to accommodate the changing demands of guests who come to the building not only for basketball, but also the multiplicity of other events that make it the state’s most widely used venue.

Thus, we are deeply indebted to leaders of city and state government for approving legislation to support our “Fieldhouse of the Future” vision. Soon, we will have a building that will serve our varied publics for years to come, and year-round exterior spaces to both gather and play that will be extraordinary additions to our downtown amenities.

At the same time, we are working diligently to welcome guests and media from throughout the world for NBA All-Star 2021, which will include the game and ancillary events, and will leave a legacy that will have positive statewide impact for years to come. We have been fortunate to enlist an exceptional cadre of committed community leaders as our Board of Directors. And with the IHSAA girls and boys state championships, NCAA Divisions II and III championships in Evansville and Fort Wayne, and an NCAA Men’s Final Four shortly after All-Star, we look forward to an extended celebration of basketball unlike any other.

Yet as we look ahead, we remain focused on the now. Despite the mid-season loss of our All-Star Victor Oladipo, the Pacers had another 48-win campaign and look forward to another highly competitive season with Oladipo’s eventual return and an influx of talented new players assembled by Basketball President Kevin Pritchard. Our Fever acquired a tremendous rookie in center Teaira McCowan and dynamic off-court leadership in Dr. Allison Barber and Fever legend Tamika Catchings. The Mad Ants continue to build their presence in Fort Wayne, and Pacers Gaming made the NBA 2K playoffs in just its second year.

As importantly, we remain steadfast in our commitment to our local, regional and statewide communities. This includes substantial support of charities, robust community relations efforts, the statewide outreach of the Pacers Foundation, the engagement of our players and coaches, the volunteer service of our employees and interaction with our guests. That commitment also includes the use of the Fieldhouse as a gathering space for events large and small, celebratory and somber.

All these efforts are guided by our over-arching mission — to be the preeminent sports and entertainment entity there is. We sincerely thank you for your support, both now and in the future.
FIELDHOUSE OF THE FUTURE
Last spring, Pacers Sports & Entertainment and the Capital Improvement Board of Managers, which owns Bankers Life Fieldhouse, entered into an agreement that will bring interior, exterior, infrastructure and technology improvements to the facility over the next three years and solidify the Fieldhouse’s presence as a sports, entertainment and gathering place for years to come.

Improvements will enhance the guest experience, create more indoor social spaces and provide dramatic outdoor gathering places for year-round public events.

Phase 1
Focus on interior renovations and is scheduled to run Feb. 1 to Oct. 1, 2020. The building will be closed for events from the end of the 2019-20 Pacers season through Oct. 1, 2020.

Phase 2
Include an entry pavilion expansion and exterior construction along with additional interior renovations, which will take place after the 2021 NBA All-Star Game until Dec. 31, 2021. The building will be closed for events from the end of the Pacers 2020-21 season through Oct. 1, 2021.

Phase 3
Construction will take place between Jan. 1 and Oct. 1, 2022, to complete the entry pavilion expansion, exterior plaza and remaining interior renovations. The building will be closed for approximately 60 days in the summer of 2022.

“As the Fieldhouse completes its 20th season, it still has incredible ‘bones.’ This investment helps us to continue providing great experiences that meet the evolving needs of our fans and guests.”

Rick Fuson | President and COO, Pacers Sports & Entertainment
Pacers Cares and Fever Cares programs are designed to serve as champions to the underserved youth and families in the Indiana communities in which we live, work and play. Through these programs, we give back through our spirit of volunteering, share our resources to enhance the quality of life in our communities, and inspire our youth to reach their fullest potential.

**Education, Health & Wellness Programs**
- Fit Like A Pro
- Wellness Wednesdays
- NBA Fit Week
- Playworks Fit Challenge
- Get Fever Fit
- Jr. Pacers Week
- Jr. Pacers Skills Challenge
- Jr. Pacers Clinics
- Jr. Pacers Hoops Tour
- Jr. Fever
- Fever Breast Health Awareness
- Education Programs
- Read Like A Pro
- Dream Big
- Call A Pacer

**Social Awareness**
- Hoops For Troops
- Season Of Giving
- Come To Our House
- Thanksgiving Dinner
- Sustainability Programs (Threes for Trees)
- WNBA Green
- WNBA Pride
- Be INspired
- Inspiring Women
- NBA Voices
- Leadership Together Summit

**NUMBERS**
- 400,000 Hoosiers of all ages impacted by Pacers and Fever Community Relations programs
- 56,244 Pacers, Fever, Mad Ants and concert tickets donated to nonprofit organizations
- No. 2 in NBA in total youth engagement
- 5,000 miles traveled statewide promoting and implementing programs and events
- 30,000 toys from JAKKS Pacific donated to organizations statewide
- 53 Pacers, Fever and Mad Ants Community Relations programs
Valentine’s Weekend 2021 will definitely be about love in Indianapolis and Indiana, in particular, Hoosiers’ love for basketball as we welcome NBA All-Star. While the game and weekend activities are still more than a year away, preparations are well underway with designation of the Board of Directors and the announcement of a significant legacy project.
“Indianapolis has an enduring love for basketball that creates a special connection to our All-Star Game.”

Adam Silver | NBA Commissioner

**NBA All-Star 2021 Legacy Project**

As with many of the major sporting events that have come to Indianapolis, NBA All-Star 2021 will have a lasting impact on improving the lives of youth across Indiana long after the festivities have concluded.

The $1 million NBA All-Star 2021 Legacy Project includes two elements: providing grants for 21 brick-and-mortar capital improvement projects in communities across the state and identifying and recognizing 21 high school-aged Rising Stars in those same communities.

**Legacy Capital Improvement Projects**

Through a grant-awarding process, the Legacy Capital Improvement Projects will provide 21 $50,000 grants statewide to community-focused, youth-serving nonprofit organizations that have identified a needed project in the areas of health and wellness (indoor/outdoor basketball courts) and/or education (STEM labs, reading centers, etc.).

- Projects will support the brands of ‘We Grow Basketball Here’ and ‘We Grow Community Here.’
- The projects should consist of capital improvements (brick-and-mortar), and if needed, a smaller portion available to programs associated with the capital improvements.
- The organization will be encouraged to obtain a match for all or a portion of the grant for greater impact.
- The projects must demonstrate sustainability beyond the 2021 NBA All-Star Game.
- Construction must begin in 2020 with intended completion before February 2021.

Potential applicants from the youth-serving nonprofits will be encouraged to visit the Legacy Project website for more information and access to the online project application form.

**Legacy Rising Stars**

Each community organization awarded a Legacy Project will then have a Rising Star who will serve as an honorary chair, selected through a nomination and review process. This student, a high school graduate in the class of 2021, will help lead his/her community project with the partner organization and recruit other youth to serve leading up to All-Star Week 2021 in support of the project. Upon successful completion of the program, there will also be a scholarship component.

The student must be a high school graduate in the class of 2021, demonstrate leadership, community participation, and academic achievement, participate in extracurricular activities (sports, music, work, volunteer), and express the intent to pursue higher education after graduation.

During All-Star Week, the Legacy Committee will invite all 21 Rising Stars to Indianapolis to participate throughout the weekend and be recognized for their efforts.

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**Board of Directors**

**Honorary Co-Chairs**
Herb Simon
Steve Simon
Jim Morris
Mayor Joe Hogsett
Governor Eric Holcomb

**Executive Committee**

Rick Fuson, Pacers Sports & Entertainment, Founding Chair
Mel Raines, Pacers Sports & Entertainment, President
Kevin Bower, Pacers Sports & Entertainment, Secretary/Treasurer
Aasif Bade, Ambrose Property Group, Co-Chair
Tamika Catchings, Pacers Sports & Entertainment, Co-Chair
Rafael Sanchez, Old National Bank, Co-Chair
Cynthia Simon-Skjodt, Civic Leader and Philanthropist, Co-Chair

**Additional Directors**

Isaac Bamgbose, Ambrose Property Group
Tiffany Benjamin, Lilly
Gail Boudreaux, Anthem, Inc.
Quinn Buckner, Pacers Sports & Entertainment
Justin Christian, BCforward
Thomas Cook, City of Indianapolis
Pat Early, Somerset CPAs and Advisors
Cathy Foley, Leadership & Organizational Development Consultant
Juan Gonzalez, KeyBank
Earl Goode, State of Indiana
Frank Hancock, Sport Graphics Inc.
Leonard Hoops, Visit Indy
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Melina Kennedy, Cummins Inc. and Capital Improvement Board
Stephanie Kim, Telamon Corporation
Ryan Kitchell, IU Health
Kelly Krauskopf, Pacers Sports & Entertainment
Tom Linebarger, Cummins Inc.
Tony Mason, Indianapolis Urban League

Pam Matthews, The Kroger Co.
Kristin Mays-Corbitt, Mays Chemical Company
Carolene Mays-Medley, White River State Park
Mike McDaniel, Krieg DeVault
Tonya McKenzie, Indiana Black Expo
Allison Melancon, Humlan Motorsports
Jonathan Nalli, Ascension St. Vincent
Brian Payne, Central Indiana Community Foundation
Kevin Pritchard, Pacers Sports & Entertainment
Melissa Proffitt, Ice Miller LLP
Mario Rodriguez, Indianapolis Airport Authority
Joyce Rogers, Indiana University Foundation
JoAn Scott, NCAA
Bill Shrewsbury, Shrewsbury & Associates, LLC
Shari Simon, Simon Property Group
Jeff Smulyan, Emmis Communications
John Thompson, First Electric Supply
Dan Towris, Guggenheim Life and Annuity Company
Ryan Vaughn, Indiana Sports Corp
Greg Wilson, Indiana Civil Rights Commission
In 2018-19, the Pacers Foundation provided more than $400,000 in grants to more than 90 organizations throughout Indiana dedicated to providing hope and opportunity for our most at-risk youth. In addition, we continue to support the Indy Parks Foundation in refurbishing basketball courts throughout the parks system. These are more examples that our bottom line is not just the one that’s on the scoreboard.

**GRANTEES**
Achieve International
Arts for Learning
Ascent 121
Because Kids Count/Indiana Youth Institute
Boys & Girls Club of Fort Wayne
Boys & Girls Club of Grant County
Boys & Girls Club of Indianapolis
Boys & Girls Club of Terre Haute
Boys II Men
Brightwood Community Center
Brooke’s Place
Brookside Community Development Corporation
Camp Opp
Camp To Belong Indiana, Inc.
Camptown, Inc.
Carver Community Center
Catch The Stars Foundation
Champions of Youth
Charles W. Fairbanks Elementary School
Child Advocates
Christel House Academy
C. E. McNeal Productions
Coburn Place Safe Haven
College Mentors for Kids
Community Service Center of Morgan County
Concord Neighborhood Center
Dayspring Center
Domestic Violence Network
Dyslexia Institute of Indiana
Early Learning Indiana
Eiteljorg Museum of American Indians and Western Art
Elevate Indianapolis
Euclid A. Wilson Community Center
Family Service, Inc.
Freetown Village Inc.
Girls Inc. of Greater Indianapolis
Girls Inc. of Monroe County
Girls Inc. of Shelby County
Gleaners
Good News Ministries
Hancock County Child Advocacy Center
Hawthorne Community Center
Hoops for Haskins
Hope Academy
Hope Center
Indiana Center for Prevention of Youth Abuse and Suicide
Indiana Coalition to End Sexual Assault
Indiana Golf Foundation
Indiana State Museum & Historic Sites
Indiana State Museum
Indianapolis Symphony Orchestra/Metropolitan Youth Orchestra
Jameson Camp
John H. Boner Community Center
Johnson County Youth Services Bureau
The Julian Center
JUMP in KIPP Indianapolis
Leading Ladies Inc.
Lifesmart Youth
Like A Lion
Martinsville Youth Development Center
Mayor’s Diversity Awards
Million Meal Movement
Minority Engineering Program of Indianapolis
National Jr. Tennis League of Indianapolis
Nine13sports
Pass The Torch for Women Foundation
Peyton Manning Children’s Hospital
Playworks Indiana
Project Hope
Purdue College of Health and Human Sciences
Respect Team
St. Mary’s Child Center
St. Richard’s Episcopal School
Salvation Army Fountain Square
School on Wheels
Second Helpings
Sheltering Wings
Shepherd Community Center
Southside Youth Council
Specialized Alternatives for Families and Youth Indiana
Starfish Initiative
Stop The Violence Indianapolis
SUPER School Inc.
Team SMILE
Teenworks, Inc.
Turnstone Center Fort Wayne
Wheeler Mission Shelter for Women and Children
Youth First Inc.
Youth Opportunity Center

“Your giving to Sheltering Wings results in safety, hope, healing and our gratitude. Thank you for your support and advocacy for our families.”

Cassie Mecklenburg | Executive Director, Sheltering Wings
Over the last 20 years, and especially with a generation that has grown up with social media, fans have expressed greater interest in more social and standing-room gathering spaces. The Fieldhouse of the Future will include the removal of the top eight rows of the upper seating areas to improve the fan experience and provide enhanced views of the arena and the city. Also planned is an expanded entry pavilion and concourse that could host more community events. As the Fieldhouse remains the most widely used public building in Indiana, hosting more than 500 gatherings annually, the goal is to continue to meet the evolving needs of those many and varied events.
A PLACE TO GATHER

A new outdoor plaza is planned for public use all year long. The area can host events, including outdoor basketball games, farmers’ markets and rental events. In the winter, Pacers Sports & Entertainment envisions an outdoor skating rink that would be larger than the iconic Rink at Rockefeller Center in New York City.
DOING GOOD WORK
Pacers Sports & Entertainment prides itself on being a community partner ... emphasis on partner. Each year, we are approached by hundreds of community-serving organizations in Central Indiana and throughout the state seeking our support. We are gratified to know that our assistance, in ways both large and small, can be part of the rising tide that lifts us all.

Organizations supported in the 2018-19 fiscal year:

100 Black Men of Indianapolis, Inc.
500 Festival
ALS Association of Indiana
American Cancer Society
American Lung Association
Arts Council of Indianapolis
Association of Fundraising Professionals Indiana Chapter
Back on My Feet
Ball State University Foundation
Big Brothers Big Sisters of Central Indiana
Boys & Girls Clubs of Indianapolis
Candice Dupree's Baby on Board
Catch the Stars Foundation
Center for Interfaith Cooperation
Center for Leadership Development
Central Indiana Corporate Partnership, Inc.
Central Indiana Police Foundation
Communities In Schools
Crispus Attucks Alumni Lettermen's Club
Crossroads of America Council, Boy Scouts of America
Cry of India
Dove Recovery House
Downtown Indy, Inc.
FBI National Citizens Academy Alumni Association
Finish Line Youth Foundation
Firefighters Museum & Survive Alive (FFSA)
Fishers Parks & Recreation
Girl Scouts of Central Indiana
Gleaners
Greater Indianapolis Progress Committee (GIPC)
Hoosier Art Salon
Hoosier Classic
IFD [Indianapolis Fire Dept.]
IMG College [College Basketball Hall of Fame]
Immigrant Welcome Center
IN Cure of MS
Independence Academy, The Indiana Basketball Hall of Fame
Indianapolis Black Expo
Indianapolis Chamber of Commerce
Indianapolis Civil Rights Commission
Indianapolis Opera
Indianapolis Symphony Orchestra
Indianapolis Ten Point Coalition
Indianapolis Urban League
Indianapolis Zoo
Indy Chamber of Commerce
Indy Public Safety Foundation
Indy Women in Tech
Indy Yoga Movement
IndyHub
International Center
IU PUI Jaguars Athletic Fund
JDRF Indiana
Julian Center
Junior Achievement of Central Indiana
Keck Indianapolis Beautiful
Kids Voice of Indiana
Kirkus Media [Indiana Libraries]
Lambda Legal
Leukemia & Lymphoma Society of Indiana
Lugar Series, The
Make A Wish
Maran University
Marine Corps Scholarship Fund
Marion County Commission on Youth (MCCOY)
Midwest Food Bank
Minority Engineering Program of Indianapolis
NAWBO
Octagon
Orthopaedic Research Foundation
PALS [Presbyterian Assistance League Services]
Penrod Society
Prime 47
Progress House
Protect the Harvest
Providence Cristo Rey High School
Radio One Indianapolis
[WTLC 50th Anniversary]
Rebuilding Together Indy
Recorder Media Group
St. Vincent Foundation
Second Harvest Food Bank
Simon Youth Foundation
Spectrum Health Foundation
Teachers’ Treasures TEDx Indianapolis
Tindley Accelerated Schools
Tyler Trent Cancer Endowment
UNCF
United Way of Central Indiana
Visit Indy
Vonnegut Library (Kurt Vonnegut Museum and Library)
Walter Blackburn Scholarship Fund
Westside Community Ministries
Woman’s Fund of Central Indiana
Despite the rigors of schedules and practices, Pacers, Fever and Mad Ants players and coaches are committed to serving as the faces of the franchises in the community. With visits to patients at Peyton Manning Children’s Hospital, participation in Jr. Pacers and Jr. Fever clinics, appearances at schools and community centers and, in several cases, leading their own charitable causes and foundations, players and coaches welcome the opportunities to engage and support those who support them.
PLAYER ACTIVITY
With an eye on the present and the future, Pacers Sports & Entertainment offers its employees a wide variety of initiatives aimed at helping them be the best they can be and grow and prosper within the organization.

One such program is PS&E University. Established in 2017, PSEU was developed to educate our employees with a curriculum that touches various aspects of PS&E so employees can broaden their view of our business, increase their ability to positively impact company outcomes and provide a professional development opportunity for participants. The PSEU curriculum is taught by our leaders and subject matter experts within the company and is meant to give participants a holistic understanding of our complex business.

Another is the Women’s Network, which provides a forum for women to have increased engagement, mentorship, sponsorship, professional development, community involvement, health and wellness, and networking, with the goal of making PS&E one of the best places to work for women in sports.

PS&E also holds all-employee quarterly meetings and engages outside speakers to discuss diversity and inclusion, motivation, and other topics. PS&E also has a robust intern program and a broad-based wellness program that includes monthly visits from nurses.

PS&E employees also are strong supporters of the United Way of Central Indiana and regularly engage in Days of Service throughout the area.

EMPOWERING THE TEAM BEHIND THE TEAM
"There are a lot of companies that want to be inclusive or say they are, but the action isn’t always there. The Pacers have really shown there is action."

Tatiana Holtfield, Pacers vice president, head of player strategy.

A WOMAN’S TOUCH

Pacers have become one of the NBA’s top teams for hiring women

She grew up the White House for a palace of blue and gold, overseeing security, parking, maintenance—and an incredible list of other things—for Bankers Life Fieldhouse. A blow light bulb in the rafters, a piece of hardwood court gooing a, a bat fluttering about during a Pacers-Clippers game. Mel Raine is a senior vice president for Pacers Sports & Entertainment, heading up facility operations for the team’s Fieldhouse. The NBA has 29 arenas, four are run by women. "People are surprised," said Raine, who has a full-time team of 50 and hundreds of part-time employees. "They will ask, "You are the one who does that?""

See PACERS, Page 3B
GUEST TESTIMONIALS

I wanted to extend thanks to the staff who helped my wife and me at a recent Pacers game. I especially want to thank Bev, Don, and the rest of Guest Relations. Due to a ticket mix-up, my wife and I decided to leave. On our way out, Bev caught our attention. When we told her what happened, she and Don quickly sorted out the issue and we were able to watch the game. It wasn’t just the help that Bev gave us, but the warm sincerity she showed.”

“I’ve been to all sorts of sporting events and just haven’t had an experience this pleasant. I’ve always heard good things about attending Pacers games, but you all really exceeded expectations!”

OUR COMMON PURPOSE

Engaging and empowering people to create extraordinary moments.

QUALITY STANDARDS

Safe
Individualized
Fun
Seamless

DEFINED BEHAVIORS

Acknowledge every guest
Smile and be courteous
Serve graciously
Initiate memorable experiences
Support all teammates
Thank and invite guests back
I wanted to let you know how grateful I am for your top-notch customer service. My wife and her sister attended the Justin Timberlake concert last night but were disappointed to find that the view from their seats was partially blocked by a curtain. I felt helpless at home, but sent a tweet to Bankers Life. Someone there found my wife and her sister and moved them to much better seats with a view of the entire stage. They ended up having a blast. Thank you so much for going above and beyond.”

My family and I have made it back to Australia from the US. I would like to thank you for the hospitality you and the Pacers showed my family. My son has put that night as the highlight of his six weeks in the US. His face still lights up when he talks about it. Indiana is definitely a place we will visit again.”

I wanted to send a quick note of thanks to you for the HUGE smile on Alex’s face throughout last night’s game. He was literally in disbelief. You made him feel “special” and not in a “special needs” kind of way. Again, thank you, thank you, thank you. Please know your efforts made a difference in our child’s life.”

My two sons and I went to last night’s game against the Celtics after we drove from Tennessee. The fan experience was awesome from the moment we entered the arena.”
Butler University’s Hinkle Fieldhouse will be the home of the Indiana Fever for the next three seasons.
From 20 years ago with the entry of the Indiana Fever into the fledgling WNBA to two years ago when Pacers Gaming became part of the inaugural NBA 2K League, Pacers Sports & Entertainment has sought to be among the cutting-edge, path-clearing pioneers.

Yet another example came this past season when Fever president Kelly Krauskopf, the architect of one of the WNBA’s most successful franchises, joined the Pacers as the NBA’s first female assistant general manager. “Kelly has played the game, worked in the WNBA league office, helped build and run the Fever franchise from its beginning and eventually built a championship team,” said Pacers President of Basketball Kevin Pritchard. “She is very well respected in all basketball circles and has great knowledge of our entire operation, so when we looked at this position, it made complete sense to just look in our own building.”

Krauskopf’s appointment, in turn, paved the way for the Fever to revamp its leadership with the dynamic Dr. Allison Barber moving into the president’s role and Fever and WNBA legend Tamika Catchings being named vice president of basketball operations.
Far beyond their crowd-pleasing in-game entertainment, mascots Boomer, Freddy Fever and the Mad Ant and dance squads Indiana Pacemates, Pacers Hype Crew, Fever Inferno Hip-Hop Squad and Madame Ants maintain a ubiquitous presence throughout Indiana all through the year. When the game is over, or on many days, before it begins, the mascots and dance squads can be seen taking part in school visits, charity fundraisers, grand openings, birthday parties, parades, hospital visits, reading timeouts, Jr. Pacers and Jr. Fever clinics, and much, much more!

Indiana Pacemates, Pacers Hype Crew and Fever Inferno Hip-Hop Squad made **150 APPEARANCES REACHING 450,000 PEOPLE** across the state of Indiana.

Boomer is seen by more than **500,000 people annually.**
PACEMATES AND MASCOTS

PRESENCE ON AND OFF THE COURT

BOOMER

Presented his anti-bullying message and show to 100 elementary schools in Indiana, reaching more than 70,000 students.
1,525,447
visitors

634
meetings and events

109
basketball games

15
major fundraisers

474
meetings

28
major concerts

148
ticketed events
IN THE HOUSE

The days (and nights) are rare when Bankers Life Fieldhouse isn’t being utilized. Small corporate meetings; breakfast, luncheon or dinner charity fundraisers; youth teams playing on a Court of Dreams; IHSAA championship events; showcase concerts; rodeo; WWE; Disney on Ice; Pacers and Fever games; college basketball … Indiana’s most widely used public building is where Indiana gathers.
Construction upgrades to Bankers Life Fieldhouse will take place in the Pacers’ offseason during the next three years. However, a robust schedule of events, including concerts to be announced, will continue to take place from October through spring. Future events include:

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<tr>
<td>IHSAA Girls and Boys Basketball State Championships</td>
<td>NBA All-Star Weekend</td>
<td>IHSAA Girls and Boys Basketball State Championships</td>
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<tr>
<td>IHSAA State Wrestling Championships</td>
<td>IHSAA State Wrestling Championships</td>
<td>IHSAA State Wrestling Championships</td>
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<td>Big Ten Women’s Basketball Tournament</td>
<td>Big Ten Women’s Basketball Tournament</td>
<td>Big Ten Women’s Basketball Tournament</td>
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<td>Big Ten Men’s Basketball Tournament</td>
<td>Crossroads Classic</td>
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<td>Crossroads Classic</td>
<td>Disney On Ice</td>
<td>Disney On Ice</td>
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<td>FFA Concerts</td>
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<td>ESPN State Farm Classic Doubleheader</td>
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The Pacers Sports & Entertainment (PS&E) sustainability journey began in 2016, and, by partnering with local vendors, we are assuring all waste generated from events in Bankers Life Fieldhouse will have a beneficial reuse.

**WASTE TO ENERGY**
In September of 2019, PS&E made the sustainable decision to send its waste that is not deemed recyclable to the Covanta facility in Indianapolis. This facility works to burn municipal solid waste from the city to help power the city. The steam that is made from burning the city’s trash is used to heat sidewalks, provide energy to large corporations downtown and help power many other city entities. This new initiative will annually divert more than 400 tons of trash from landfills to a landfill-free, waste-to-energy facility.

We continue our efforts to recycle commodities such as cardboard, plastic, aluminum, glass and various other recyclable materials, and send them to recycling facilities. However, some trash cannot be recycled and therefore, will go to Covanta, a landfill-free, waste-to-energy option.

**CARDBOARD RECYCLING**
PS&E began recycling cardboard in 2016. On average, we recycle 12,000 pounds of cardboard each month.

**SINGLE-STREAM RECYCLING**
In addition to recycling cardboard, PS&E collects aluminum cans, glass and plastic bottles. This service has been available to employees and guests for the past three years and continues today. On average, we recycle 4,000 pounds of recyclables each month.

**DOCUMENT SHREDDING**
Confidential documents used at PS&E are designated to a “shred box” for employee use. The shredded paper is sent to a paper mill to create new paper products. Since Jan. 1, 2016, PS&E has shredded and recycled nearly 14,000 pounds of paper, which is the equivalent of 122 trees saved.

**BEVERAGE STRAWS**
For the 2019-20 Pacers season, and all other Bankers Life Fieldhouse events moving forward, PS&E will eliminate plastic drinking straws. Plastic straws have been replaced with ECO Products-brand straws made from Ingeo™, a product of polylactic acid (PLA) or “corn plastic.” PLA is derived from starchy plants like corn, potatoes, tapioca, sugarcane and soy protein. In the U.S., PLA is typically made from corn kernels that are milled and processed to extract the starch, which is then converted into plastic.

[1 U.S. ton = 2,000 pounds]
SERVING IN THE NOW

The Pacers and Fever, in partnership with CLIF Bar and Company, launched a new program during the 2018-19 season – Threes for Trees. This program pledged that one tree would be planted for each 3-pointer made during each Pacers and Fever game. During the 2018-19 campaigns, 976 total 3-pointers were made.

On top of that contribution, CLIF Bar pledged to plant an additional 1,024 trees, upping the number of trees planted to 2,000. The trees were planted on Oct. 29 in the Morgan-Monroe State Forest in Indiana where they will help rebuild and maintain the forest.

The Threes for Trees program was a natural connection as both companies are passionate about environmental stewardship. In order to support the need for more green space in Indiana for future generations to enjoy, this program will continue for both the Pacers and Fever 2019-20 seasons.
INDIANA PACERS
Dr. Timothy Hupfer, NBA Team Physician of the Year
Josh Corbeil, Carl Eaton, Shawn Windle
NBA Trainers Association Athletic Training Staff of the Year

INDIANA FEVER
WNBA Best Customer Service
WNBA Best In-Game Experience
WNBA Best In-Game Retail
Natalie Achonwa, WNBA Community Assist Award
Teaira McCowan, WNBA All-Rookie Team
Erica Wheeler, WNBA All-Star Game MVP
Candice Dupree, WNBA All-Star

PACERS GAMING
NBA 2K League Best Use of Streaming

PACERS SPORTS & ENTERTAINMENT
Darnell Hillman, ROSE (Recognition of Service Excellence) Award
Jamie Berns, Regional Emmy, Best Director, Sports
United Way of Central Indiana United Spirit Award
USO 5-Star Medal for Commitment to Military