



2015/16 MEMPHIS GRIZZLIES DIGITAL TICKETS

MOBILE INSTRUCTIONS:

STEP 1: LOG ON TO MOBILE ACCOUNT MANAGER

NOTE: If using Safari for iPhone, click on the double pages icon on the bottom right of screen and make sure your setting is not set to private.

1. Go to **grizzlies.com/mobiletix**
2. Enter your email address and password to **Log In**

STEP 2: MANAGE TICKETS ON YOUR PHONE

1. Select appropriate game
2. Click **View** to present your game ticket for entry
NOTE: Tickets can be added to iPhone Passbook or Wallet starting 72 hours prior to game time
3. To **Transfer** ticket, choose the seats you would like to manage
4. Click **Transfer** or **Sell**
5. Select **Transfer Recipient** and click **Send**
6. Click **Activity** at top right to view your transfer and resell activity

ONLINE INSTRUCTIONS:

STEP 1: LOG ON TO ONLINE ACCOUNT MANAGER

1. Tickets can be accessed via **grizzlies.com** by clicking **MVP ACCESS** in the top right corner of the site, or by visiting **grizzlies.com/mvp**
2. Enter your Account ID or e-mail address and password to log in
3. View ticket detail and ticket history to track your ticket activity

STEP 2: MANAGE TICKETS ONLINE

TRANSFER YOUR TICKETS

1. Select **Manage** my tickets
2. Select appropriate game
3. Click **Transfer**
4. Choose Seats you would like to transfer
5. Click shopping cart at top right labeled **Transfer**
6. Choose or add recipient
7. **Agree** to terms to complete transfer

PRINT YOUR TICKETS

1. Select **Manage** my tickets
 2. Select the appropriate game
 3. Click **Print**
- NOTE: Tickets can be printed starting 72 hours prior to game time. The Print Date and Time will be displayed on the page
4. Choose Seats you would like to print
 5. Click shopping cart at top right labeled **Print** to complete process