

**UCLA Health**  
**TRAINING CENTER**

UCLA Health Training Center • 2275 E. Mariposa Ave. • El Segundo, CA 90245

**General Information**

- Everyone entering the venue is subject to metal detector screening, visual inspection, and bag inspection.
- This venue has a no re-entry policy.
- Smoking (including electronic cigarettes) is not permitted in the arena at any time. The use of smokeless tobacco products is not permitted in the venue at any time.
- For many events lasers, strobe lighting, and pyro effects may be utilized.
- There are no pets allowed; trained service animals are welcome.
- The venue is not responsible for any unattended, lost, or stolen items.

**The following items are not permitted in the venue (partial list):**

- WEAPONS OF ANY KIND (GUNS/KNIVES/PEPPER SPRAY) • ANY OBJECT THAT CAN BE USED TO INFLICT BODILY INJURY OR DISRUPT THE EVENT • CHEMICAL DISPENSING DEVICES • NOISE MAKING DEVICES • 2-WAY RADIOS
- BACKPACKS OF ANY KIND • BAGS LARGER THAN 14" x 14" x 6" • FLAGS • BANNERS • STICKERS • MARKERS • BALLOONS
- LASER POINTERS • FLASHLIGHTS • HANDCUFFS • FIREWORKS • ALCOHOL, DRUGS, AND/OR ILLEGAL SUBSTANCES
- OUTSIDE FOOD & BEVERAGE • GLASS BOTTLES • CANS • FLASKS • COOLERS
- PROFESSIONAL PHOTOGRAPHY EQUIPMENT (DETACHABLE/INTERCHANGEABLE LENSES) • AUDIO/VIDEO RECORDING DEVICES • TRIPODS • MONOPODS (SELFIE STICKS) • TABLETS • LAPTOPS • COMPUTERS • PROMOTIONAL MATERIALS

**When available, the following prohibited items may be checked in to Guest Services:**

- STROLLERS • SKATEBOARDS • MOBILITY DEVICES • SIGNS LARGER THAN 11" x 17"

**Code of Conduct**

UCLA Health Training Center is committed to creating a safe, comfortable, and enjoyable entertainment experience.

Guests are expected

to follow the below guidelines and should expect an environment where:

- Guests will be treated in a consistent, professional, and courteous manner by all venue personnel.
- Guests will consume alcoholic beverages in a responsible manner. Intervention with an impaired, intoxicated or underage guest will be handled in a prompt and safe manner. Management reserves the right to deny entry into the venue and/or refuse service to guests displaying visible signs of impairment/intoxication.
- Guests will sit only in their ticketed seats. Guests must possess a valid ticket and/or credential at all times, and provide it when requested.
- Guests are permitted to sit or stand during an event, provided that they are only occupying the area in front of their ticketed seat. Standing in aisles, and/or on chairs is strictly prohibited.
- Guests who engage in disruptive behavior (including foul/abusive language or obscene gestures), fighting, throwing objects, or attempting to enter the court/stage will be immediately ejected from the venue without refund or reimbursement.
- Any obscene or indecent messages on signs or clothing will not be permitted.
- Guests will not smoke in the venue, but in designated smoking areas only.
- Guests will comply with all requests from venue staff regarding facility operations and emergency response procedures.
- Guests are responsible for their own good time and are expected to report any incident, concern, or inappropriate behavior to venue personnel as soon as possible.

UCLA Health Training Center staff has been trained to intervene where necessary to help ensure that the above expectations are met, and guests are encouraged to report any inappropriate behavior to the nearest Usher, Security Officer, or Guest Services Team Member. Guests who choose not to adhere to these provisions will be subject to ejection without refund, season ticket holders may also be subject to having their seasonsubscription revoked, and may also be in violation of city ordinances resulting in possible arrest and prosecution. If you feel that our staff does not address any issues to your satisfaction, please request to speak with a Supervisor or Manager immediately. Venue Management reserves the right to approve, adjust, or enforce any policy at their discretion.

***Thank you for understanding and adhering to all venue policies and our Guest Code of Conduct.***