

## **Ticket Outlet Pass**

Make the best use of your tickets, even if you can't attend every game. 76ers Season Ticket Holders have a convenient feature -- the option of electronically forwarding their game tickets to another person up to two (2) hours before game time.

The ticket-forwarding feature for your 76ers tickets outlined here is part of a program designed to make managing your 76ers season ticket account easier.

### **Forward Your Tickets:**

**Step 1:** Log in to My Sixers Account and click into the Manage Tickets area.

**Step 2:** Select the game and tickets you would like to forward and click "Forward."

**Step 3:** Enter the recipient information and click "Continue."

**Step 4:** Verify the recipient information and enter your billing information and click "E-mail Tickets." The charge for ticket forwarding is \$2.50 per order.

**Step 5:** You'll be asked to verify your order before completing the transaction. Once forwarded, delivered to the recipient via e-mail. Therefore it's important for the original tickets to be in your possession you'll receive an e-mail confirmation for your records the barcode on your original season ticket will be cancelled and a new one

## **Print at Home**

Just select "**E-mail (Print at Home)**" as your delivery method and your tickets will be e-mailed to you after you have completed forwarding your tickets. You will receive one e-mail as a confirmation of purchase, then another e-mail with the tickets attached. All you need is a printer and your tickets can be in your hands today!

### **Notes:**

1. If you select "E-mail (Print at Home)," your tickets will be e-mailed to you after your purchase and you can print them out on your computer. The first e-mail you will receive is a confirmation, and the second e-mail will contain the tickets as an attachment.
2. **Please be aware that some e-mail providers block e-mails based on your e-mail filter rules.**
3. **The file containing your tickets can only be e-mailed to you ONE time. Please make sure that you enter your correct e-mail address.**

## **Print at Home FAQ's**

### **How do I print my tickets on my computer?**

After the initial confirmation e-mail is sent, your tickets will be e-mailed to you as an attached PDF file in another e-mail. Save the attachment onto your computer. You now have your tickets stored. Print them now or later. All you need is [Adobe Reader](#) and a printer (any color or black & white ink-jet or laser printer with a resolution of 300 dpi or more is able to print tickets). At the event, your tickets will be scanned and you'll be admitted.

**What are the benefits of printing my tickets on my computer?**

- You get your tickets right away. There is no standing in Will Call lines or waiting for mail delivery.
- You can print them at your convenience.

**Will this ticket be accepted for the event?**

Yes. The ticket that comes out of your printer is a valid, legitimate ticket. Make sure you keep it in a safe place like you would cash and protect it just like you would any other ticket! If any copies are made of the ticket, only the first scan of the barcode will be allowed entry. If more than one copy is scanned, the barcode scanner will alert the attendant that the ticket has already been used.

**What if I get disconnected or experience other problems?**

If you have not received your tickets via e-mail:

Contact the 76ers Customer Service Office at 215.952.7000, 1.866.913.9776 or e-mail us at [76ersservice@comcast-spectacor.com](mailto:76ersservice@comcast-spectacor.com). Explain what happened and we will help you with your order.

Note that you will receive two e-mails upon purchase if you select to print your tickets at home. The first is a confirmation of purchase, and the second will contain your ticket attachment.

If you have received your tickets:

- 1) Save the attachment that came with your e-mail on your computer.
- 2) Open the attachment.
- 3) Try to print your tickets again.