



Sellers Guide: How to Sell Your Tickets

1. Now that you have created an account, login and at the top of your screen click My Inventory on the menu bar.
2. The items that appear under My Inventory are a list of the eligible inventory available for posting at the current time. To post your tickets for sale, click Sell for the game you would like to post.

My Inventory | My Market | Sales History | Buy Items | Messages | Profile | Logout | Help

My Inventory

		Date (EDT)	Event	Location	Available Items to Sell	On Sale	Sold
Sell	View	10/12/07 09:00 PM	NEW JERSEY NETS VS 76ERS	201	2	0	0
Sell	View	10/14/07 09:00 PM	WASHINGTON WIZARDS VS 76ERS	201	2	0	0
Sell	View	11/03/07 09:00 PM	NEW JERSEY NETS VS. 76ERS	201	2	0	0
Sell	View	11/07/07 09:00 PM	NEW YORK KNICKS VS. 76ERS	201	2	0	0
Sell	View	11/09/07 09:00 PM	TORONTO RAPTORS VS. 76ERS	201	2	0	0
Sell	View	11/11/07 09:00 PM	NEW ORLEANS HORNETS VS. 76ERS	201	2	0	0
Sell	View	11/16/07 09:00 PM	PORTLAND TRAILBLAZERS VS. 76ER	201	2	0	0
Sell	View	11/24/07 09:00 PM	GOLDEN STATE WARRIORS VS 76ERS	201	2	0	0
Sell	View	11/28/07 09:00 PM	UTAH JAZZ VS 76ERS	201	2	0	0
Sell	View	11/30/07 09:00 PM	WASHINGTON WIZARDS VS 76ERS	201	2	0	0
Sell	View	12/03/07 09:00 PM	ATLANTA HAWKS VS 76ERS	201	2	0	0
Sell	View	12/05/07 09:00 PM	BOSTON CELTICS VS 76ERS	201	2	0	0
Sell	View	12/07/07 09:00 PM	CLEVELAND CAVALIERS VS. 76ERS	201	2	0	0
Sell	View	12/10/07 09:00 PM	HOUSTON ROCKETS VS. 76ERS	201	2	0	0
Sell	View	12/12/07 09:00 PM	MINNESOTA TIMBERWOLVES VS. 76E	201	2	0	0
Sell	View	12/14/07 09:00 PM	SACRAMENTO KINGS VS. 76ERS	201	2	0	0
Sell	View	12/21/07 09:00 PM	LOS ANGELES LAKERS VS. 76ERS	201	2	0	0
Sell	View	12/26/07 09:00 PM	MIAMI HEAT VS 76ERS	201	2	0	0

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3. Choose the seats you'd like to post by clicking the check boxes next to the seat location. **Please note: Parking is not available to be posted on Ticket Rebound.**

Depending on the number of seats you choose to post, the minimum posting value will populate. You must set your posting price at or above the face value of the seat. Next choose the type of listing you'd like to post. Choosing Fixed Price Sale will post your tickets for sale on 76ers Ticket Rebound at a fixed price. When a buyer decides to purchase them, they'll click Buy and the transaction is completed immediately at the price set in this screen. Choosing Auction will post your tickets for sale as an auction, similar to other online auction sites. The price you set is the minimum bid amount that you will take for the tickets you are posting. The auction will end at the time set by the ending dates, regardless of the number of bids, and the highest bidder will buy the tickets.

Once an auction starts and bids have been made, you cannot remove or make changes to the listing.

The ending time is set using days and hours from the event. **All postings must end no later than 4 hours prior to the event.**

The sale description box allows you to enter text about the seats you are posting to entice buyers. You are not required to put anything in this field. **Please do not post any personal contact information, profanity or inappropriate language, inaccurate descriptions of the location, or links to outside websites. Any of the actions listed above may result in your Ticket Rebound access being revoked.**

4. Once you have chosen the seats you'd like to sell and entered the required information, click Finish. You will be taken to a confirmation screen detailing information about the seats you've just posted. At this screen, click Ok.

The screenshot shows the 'ticket REBOUND' website interface. At the top, there is a navigation bar with links: My Inventory | My Market | Sales History | Buy Items | Messages | Profile | Logout | Help. The main content area is divided into two columns. The left column, titled 'Item Details', shows the event as 'TORONTO RAPTORS VS. 76ERS', the date as '11/09/07 07:00 PM ET', and two items: 'Sec. 201, Row 2, Seat 15' and 'Sec. 201, Row 2, Seat 16'. The right column, titled 'Details', contains the following information: 'Items' section with two checked items, 'Sec. 201, Row 2, Seat 15' and 'Sec. 201, Row 2, Seat 16', each with a minimum price of \$45.00; 'Sale Type' section with 'Fixed Price Sale' selected; 'Price' section with a value of \$95; 'Ends' section with '2' days and '4' hours before the event; and 'Listing will end' set to '11/07/07 3:00 PM (ET)'. Below this is a 'Sale Description (optional - 200 characters max):' section with a warning that certain text is not permitted. At the bottom, there are links for 'Terms and Conditions', 'Privacy Policy', and 'E-mail Support'.

Sellers Guide: View Your Posting

1. Once you've posted seats, click on My Market, along the menu bar at the top to view your postings. The only listings that will appear in the My Market menu are those that are unsold.



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My Market

	ID	Type	Date (EDT)	Event	Items	Price/Item	Total Price	Sale Ends (EDT)
Edit View	66230	Fixed Price Sale	11/07/07 09:00 PM	NEW YORK KNICKS VS. 76ERS	2	\$45.00	\$90.00	11/05/07 04:00 PM
Edit View	66231	Fixed Price Sale	02/20/08 09:00 PM	NEW YORK KNICKS VS 76ERS	2	\$45.00	\$90.00	02/18/08 04:00 PM

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2. If you'd like to change the price, the ending date, the description, or if you'd like to withdraw your items from Ticket Rebound, click Edit next to the posting you'd like to alter.

To make changes, make the necessary corrections and choose save. Your listing will be updated immediately. To change from a Fixed Price Sale to an Auction, or vice versa, as long as no bids have been placed, you must withdraw and repost the seats. To withdraw items, click Withdraw Items without changing any information.



Item Details

Event: NEW YORK KNICKS VS. 76ERS

Date: 11/07/07 09:00 PM (EDT)

Items: 2 total

Sec. 201, Row 2, Seat 15
Sec. 201, Row 2, Seat 16

Sale Details

Items: Sec. 201, Row 2, Seat 15
Sec. 201, Row 2, Seat 16

Sale Type: Fixed Price Sale (Sale price must be between \$80.00 and \$100.00)

Price: \$90.00

Ends: day(s) before the event hour(s) before the event

Listing will end: 11/05/07 04:00 PM (EDT)

Modify Sale Description (optional - 200 characters max):

3. The Sales History link along the menu bar at the top will list every game you've sold through Ticket Rebound, the quantity, price, and net dollars received. Any credits earned through Ticket Rebound will be applied to your account. At the conclusion of the current 76ers season, you can opt to apply this credit to your 76ers season ticket renewal or receive a check from the 76ers for the full amount. Sales History will give you a running total of your sales throughout the season.



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My Sales History

[Printable View](#)

	ID	Date (EDT)	Event	Item Qty	Price/Item	Net Price	Seller Fees	Seller Net
View	64072	10/12/07 09:00 PM	SINGLE GAME	2	\$175.00	\$350.00	\$0.00	\$350.00
			Totals:	2		\$350.00	\$0.00	\$350.00

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4. The Messages link along the menu bar at the top retains a copy of every email sent to you regarding your use of Ticket Rebound.



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Marketplace Messages

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<input type="checkbox"/>	Date (EDT)	Subject
<input type="checkbox"/>	07/30/07 01:34 PM	76ers Marketplace: Item Post Confirmation
<input type="checkbox"/>	07/30/07 01:31 PM	76ers Marketplace: Item Post Confirmation
<input type="checkbox"/>	07/20/07 02:04 PM	Welcome to the 76ers Marketplace

Messages 1-3 of 3 [First](#) [Back](#) [Next](#) [Last](#)

[Check All](#) [Clear All](#)

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76ERS TICKET REBOUND: SELLER INFORMATION

- **Who can post tickets for sale on Sixers Ticket Rebound?**

2007-08 76ers Full Season Ticket Holders, who have set up an online 76ers Ticket Rebound account can post individual game tickets for sale. Please note, your season ticket account must be current in order to use Ticket Rebound.

If you are a full season ticket holder and need to set up an online account, please log onto www.comcasttix.com.

- **Why should I use Sixers Ticket Rebound as opposed to other third party resale sites?**

Ticket Rebound is a safe and secure site. The 76ers will facilitate the transaction: charging the buyer's credit card and transferring monies to your account. In addition, the 76ers will facilitate the delivery of the tickets you sell and deactivate the barcode on your original tickets. 76ers Customer Service is available to support all Ticket Rebound transactions. Customer Service can be reached at 215.952.7000 or 76ersservice@comcast-spectacor.com.

- **How do I use the 76ers Ticket Rebound?**

Once you've created an online account, login to Ticket Rebound using your username and the password you created during activation.

Marketplace Functions:

My Inventory: Displays tickets you have available to sell as well as the status of available tickets posted for sale.

My Market: Shows tickets you currently have up for sale and allow you to change your end date to withdrawal tickets that have not been purchased.

Sales History: Shows the tickets you have previously sold on 76ers Ticket Rebound.

Buy Items: Takes you to the full list of tickets that are currently posted for sale. If you have posted tickets for sale, your tickets will appear in bold and will not have the buy button next to them.

Messages: Shows emails regarding your marketplace activity.

Profile: Allows you to edit your email address, password, contact number and email information.

- **What are the benefits of using 76ers Ticket Rebound?**

Ticket Rebound is a secure, online tool for Season Ticket Holders to sell individual game tickets. Once your tickets are sold on Ticket Rebound, your account will be credited for the amount of the sale, and the 76ers will handle fulfillment and delivery. Any credits earned through Ticket Rebound will be applied to your account. At the conclusion of the current 76ers season, you can opt to apply this credit to your 76ers season ticket renewal or receive a check from the 76ers for the full amount.

- **How much can I sell my tickets for?**

You choose how to price your tickets. They can be posted for a minimum of the face value of your ticket. (Please note: as a full season ticket holder, your purchase price is discounted).

You will also have the option to sell you tickets at a fixed price or sell them in an auction. In accordance with state law, there is no maximum set price.

- **How do I post my tickets?**

You will be able to post your season tickets for sale from the My Inventory page of your Ticket Rebound account. To post your tickets for sale, simply click on the SELL button to the left of the desired game. You will then need to select the individual tickets you would like to sell as well as the amount of days and hours before the event you would like your sale to end. Click FINISH to post your tickets for sale. **Please note: posting tickets does not guarantee sale and any tickets that have not sold 4 hours prior to the start time of the game will automatically withdrawal. You will receive email notification if this situation occurs.**

- **Can I cancel the sale of my tickets?**

In order to cancel a ticket sale, click on My Market from the menu bar. Then click the EDIT button for the sale you would like to cancel. To remove your tickets from the market, simply click on the Remove Items button on the following page.

If your tickets have already been purchased or bid on, it is not possible to cancel your sale.

- **What should I do once my tickets sell?**

The 76ers will handle the financial transaction and delivery of tickets to the buyer. If your tickets are purchased on Ticket Rebound, you will receive an email confirming the transaction, then, the barcode on your original tickets will be deactivated and become invalid. New tickets will be issued to the ticket buyer via the delivery method they select. Please note: If, after they have been sold, admittance is attempted with the original tickets, all privileges to the Ticket Rebound including, but not limited to, buying and selling via the Ticket Rebound may be revoked.

- **When can I post my tickets?**

You can begin posting tickets for the entire season on October 15th, 2007

- **How do I receive the credit I earn by selling my tickets on Ticket Rebound?**

Credit for tickets sold throughout the season are applied to your 76ers Season Ticket Account. At the conclusion of the season, you can choose to:

1. Keep the credit on account and apply to the Playoffs or the following season's tickets.
2. Request a check. You will receive a check for the full amount of your sold items.

Refund requests must be made in writing and can be sent via:

Fax: 215.952.7070

Email: 76ersservice@comcast-spectacor.com

Mail: c/o 76ers Customer Service Office /3601 S. Broad
St./Philadelphia, PA 19148

