



Rockets Run 2010 Frequently Asked Questions

I would like to participate with my child in the Kids' 1K do I have to register?

Yes, anyone who wants to participate in the Kids' 1K must register and must have a bib number in order to run. If you are already registered in either the 5K or the 2 Mile Walk you will be allowed to participate in the Kids' 1K.

Group Seating?

Request for group seating must be faxed or emailed to 713-758-7343 rocketsrun@rocketball.com no later than January 15th. Please be sure everyone in the group has registered online or mailed in prior to the fax.

After this date starting on everyone will receive a voucher at packet pick up. If you want to be seated as a group you will need to redeem the vouchers together. Vouchers can be redeemed at the Toyota Center Box Office.

Toyota Center Box Office Hours:

Monday – Friday	9:00 AM -6:00 PM
Saturday	10:00 AM – 3:00 PM
Sunday	CLOSED

Where is the best place to park for Rockets Run?

FREE parking is available in the Toyota Tundra garage. Please enter on the La Branch side closest to the Leeland intersection. The garage will be accessible till 7:15 AM. After 7:15 AM the streets around Toyota Center will be closing down due to the event. Please arrive early!

When do I get my tickets for the game?

If you registered before January 15th your tickets will be mailed to your address. If you register after January 15th you will receive a ticket voucher at packet pick up. Vouchers can be redeemed at the Toyota Center Box Office.

Toyota Center Box Office Hours:

Monday – Friday	9:00 AM – 6:00 PM
Saturday	10:00 AM – 3:00 PM
Sunday	CLOSED

Corrections/Switching events?

Corrections that need to be made to a registration or possibly switching events (Example: 2 Mile to 5K event instead) must be made in person at one of the three packet pick up locations.

May I bring my stroller to participate in the race?

Strollers are allowed in the Kids' 1K and 2 Mile walk, but are prohibited for the 5K race. This is for safety reasons for all of the participating runners.

What are the age groups you will be awarding for the 5K/race results?

We will be awarding 13 different age groups in male and female category. The various age groups will be awarded at the Post Race Party by the stage located near the intersection of Jackson and Bell Street. The awards ceremony will start at approximately 9:15 AM.

Race results will be posted by the stage at the Post Race Party after 9:15 AM. They will also be posted on the Rockets website www.rockets.com 24 hours after the race.

Thirteen age groups we will be awarding in male/female categories:

- 15 and under
- 16-19
- 20-24
- 25-29
- 30-34
- 35-39
- 40-44
- 45-49
- 50-54
- 55-59
- 60-64
- 65-69
- 70+

Where is packet pick up for this year's Rockets Run 2010?

There are three convenient times and locations this year for packet pick up.

Saturday, January 23, 2010

Toyota Center, Team Shop - 1510 Polk Street
11:00am-4:00pm

Sunday, January 24, 2010

adidas Store, Galleria IV - 5155 West Alabama Suite 5350
11:00am-4:00pm

Saturday, January 30, 2010

Toyota Center, Team Shop 1510 Polk Street
10:00am-2:00pm

Can I pick up packets for other people?

Yes, you may pick up packets for other people, but you may not pick up tickets for other people.

Will cameras and video cameras be allowed at this event?

Cameras will be allowed inside Toyota Center as long as the camera lenses does not exceed 4 inches long. Video cameras and audio recorders are prohibited inside Toyota Center.

We will have an event photographer taking photos of all the participants. You can check out their website below after the event to see if you made it into the photos.

<http://www.yoursportingimage.com/>

Karen Thibodeaux

Your Sporting Image by Karen Thibodeaux

11388 Earlywood Dr

Dallas, TX 75218

(713) 256-8638 Houston

(214) 660-4488 Dallas

Our office hours are 7:00 a.m. to 6:00 p.m. (CDT) seven days a week.

sales@yoursportingimage.com sales@yoursportingimage.com

Refunds/Exchanges?

There will be no refunds or exchanges for this event.