



Frequently Asked Questions

Can I pick up my player packets early? Where do we go?

You may pick up your player packets on Monday & Tuesday, March 21 & 22 at University of Phoenix – West Loop Campus (4888 Loop Central Dr Ste 100, Houston, 77081) from 10:00 AM – 6:00 PM.

You may pick up your player packets before the game on Wednesday, March 23 at the Rockets Team Shop Lobby (located at Toyota Center on Polk St) from 11:00 AM – 8:00 PM.

If you miss any of the above dates, you may pick up your packets the morning of the tournament, Saturday, March 26 at 7:00 AM.

Can my team register on the day of the tournament? No, because the play schedule must be created ahead of time. The deadline to register your team is Tuesday, March 22 at 5:30 PM.

My team has not picked up their packets yet. Where do we go? If you have not yet picked up your packets, you should go to the Headquarters tent.

Where can my team park? My guests? Participants and guests can park for free in the Tundra Garage entering from the following two entrances: 1) corner of LaBranch and Leeland (on LaBranch side) and 2) Jackson St.

Where is the Headquarters tent? The headquarters tent and scoreboard are located on the corner of Clay & LaBranch.

Where is first aid located? First aid is located on Bell Street inside Toyota Center (the Bell Street Atrium).

Where can I pump up my ball? There is a ball pump in the Headquarters tent.

Where are the restrooms located? Portable toilets are located on Bell Street in front of the Tundra Garage and on Clay Street by Root Memorial Park.

Can participants and guests buy food? Yes, we have a concession stand open all day in front of the LaBranch entrance.

Is the Rockets Team Shop open? Yes. The Team Shop will be open Saturday, March 26 from 10:00 AM – 3:00 PM.

How do I sign up for the Slam Dunk Contest, 3-Point Shootout, and Skills Challenge? Sign up for contests on Center Court are on a first-come, first served basis. To sign up, you should go to Center Court as early as possible and put your name on the list.

Where is Center Court? Center Court is located at Root Memorial Park.

How do I know when and where my team plays? All teams should log onto rockets.com on Friday to find out their team schedule or arrive at 7:00 AM to view the scoreboard.

How many games do we play? Teams will play three games against other teams in their division. These games are listed on your schedule. Following pool play, the top teams will advance to the playoff rounds.

How many teams advance to the playoffs? The top teams in each division will advance. This number varies and depends on the size of the division. The number of rounds in the playoffs will also vary.

How do I know if my team advanced to the playoffs? Be sure to check with the scoreboard tent before you leave on Saturday. You can also check the scoreboard tent at 7:00 am on Sunday, March 27 to receive your playoff schedule.

Are referees provided for all courts? Yes, one certified referee will work each court. The calls the referees make are final. Teams arguing calls may be assessed penalties including a technical foul, game forfeit, or expulsion from the tournament.

What if I disagree with the referee on his interpretation of the rules or the score? If you believe that your referee is grossly misinterpreting the rules (e.g., scoring baskets by 2s and 3s instead of 1s and 2s), your team captain should mention this problem to the referee. If you still feel you have an issue after speaking to the referee about the problem, ask to speak to an assistant tournament director. This must be done immediately as game results and scores are considered final and cannot be contested. During the game it is your responsibility to call out the score after each time you score. If you have not been doing so and the referee calls a different score, his score will stand. If you have been calling out the score and his differs from yours, follow the steps above about rule interpretations.

I think my team is in the wrong division. What should I do? As soon as possible, report to the Scoreboard tent and report the error to them. If you are in fact in the wrong division, they will do their best to place you in the correct division.

I think another team is playing in the wrong division or is playing with ineligible players. What should I do? Immediately report your suspicion to the Scoreboard tent so they can investigate the situation.

Can I change a player on my team? You may only change a player on your team before your team plays its first scheduled game. After that, your roster is set. To change a player, go to the Scoreboard tent and ask for a Player Change form.

Two games were scheduled on my court at the same time. What should I do? Go to the Scoreboard tent and explain the situation to them.

What do the winners receive? Winners will receive awards and recognition during an upcoming Rockets home game.

How many tickets does my team get? Each team entry receives 4 tickets to the Rockets vs. Warriors game on March 23, at 7:30 pm. A fifth ticket is included for teams that paid \$125 for a 5 person team.

When can I pick up my tickets? You can pick up your tickets at one of the selected packet pickup locations listed in the beginning. Remember the game tip is at 7:30 PM on Wednesday, March 23 so arrive early. The tickets will be under your team name.

I want to buy more tickets to the game. You can do so by indicating the amount of additional tickets you need on your registration form or online registration. If you are playing on a team, the reduced rate of \$20 per ticket will apply.

Where are the Rockets players? The Rockets be in Miami on Sunday. However, Houston Rockets entertainers will be present from 12:00 – 2:00 on Saturday, March 26 to meet fans, sign autographs, and help judge the Slam Dunk contest.